

2026 TANDEM MEETINGS HOUSING FAQs

I. OFFICIAL HOTELS

WHAT ARE THE OFFICIAL HOTELS OF THE 2026 TANDEM MEETINGS?

Hotel room rates are subject to availability. Rates listed are single standard room type rates and do not include applicable taxes and fees.

Marriott:

AC by Marriott Salt Lake City Downtown - \$229
Courtyard Salt Lake City Downtown - \$201
Element Salt Lake City Downtown - \$179
Le Meridien Salt Lake City Downtown - \$229
Salt Lake City Marriott City Center - \$263
Salt Lake Marriott Downtown at City Creek - \$269
Sheraton Salt Lake City Hotel - \$202

Hilton:

Hilton Salt Lake City Center - \$260

Hyatt:

Hyatt House Salt Lake City Downtown - \$199
Hyatt Regency Salt Lake City - \$289

IHG:

Holiday Inn Express Salt Lake City Downtown by IHG - \$189
Kimpton Hotel Monaco Salt Lake City by IHG - \$289

Other:

Fairfield Inn & Suites Salt Lake City Downtown - \$179
Radisson Hotel Salt Lake City Downtown - \$199

WHY SHOULD I BOOK WITH ONPEAK INSTEAD OF DIRECTLY WITH THE HOTEL?

By making your reservation within the Tandem Meetings official housing block, you are supporting the Tandem Meetings and ensuring lower overall costs such as registration and convention center fees. Personally, you benefit by receiving the lowest rate for your room(s) as well as added services and incentives only available to those who book through onPeak.

Please be advised that onPeak is the only official hotel provider associated with the 2026 Tandem Meetings.

SHOULDN'T I JUST BOOK MY HOTEL THROUGH MY COMPANY'S TRAVEL PROVIDER?

Booking with anyone other than onPeak does not allow you access to the official, discounted rates negotiated specifically for the Tandem Meetings. You will also miss out on the reservation flexibility and other benefits that come with booking in the Tandem Meetings official hotel block. If your company mandates that you use your corporate travel arm or another company to book your hotel/travel, it's worth asking your travel manager to book through onPeak to receive the benefits of the Tandem Meetings official hotel block. We're happy to work with them, too!

II. MAKING RESERVATIONS

HOW DO I MAKE A HOTEL RESERVATION?

When you're ready to book, simply click your hotel of choice, click your check-in date and your check-out date and you will be able to edit the number of rooms you need each night.

WHAT IF MY DATES ARE NOT AVAILABLE ONLINE?

If you want to extend your stay over dates not available online, please contact the Tandem Meetings Housing Bureau at TandemHousing@onpeaksupport.com.

WHEN WILL MY WAITLISTED NIGHT BE CONFIRMED?

Please note that a valid reservation is required within the Tandem Meetings block to waitlist for another hotel. Once your preferred hotel is available onPeak will transfer your reservation as quickly as possible. You will receive an updated acknowledgement email when your reservation is confirmed at your desired hotel. Please submit your waitlist request [here](#).

CAN I BOOK ROOMS AT A GOVERNMENT RATE OR OTHER SPECIAL RATE?

Government-rated rooms are available at the Hyatt Regency Salt Lake City. The rate you book is subject to change and a valid government or military identification card at check-in is required. For more questions, please contact the Tandem Meetings Housing Bureau at TandemHousing@onpeaksupport.com.

HOW CAN I BOOK A SUITE OR REQUEST AN UPGRADE?

Suites and upgrades are based on availability and are at the discretion of the show manager. For options regarding suites or upgrades, please contact the Tandem Meetings Housing Bureau at TandemHousing@onpeaksupport.com.

WHEN WILL MY CREDIT CARD BE CHARGED?

Your credit card will be held as a form of guarantee only and will not be charged unless the reservation is cancelled as outlined in the below Cancellation Policy. All guests must provide a credit card at check in for their room, tax, and incidentals. Please note, if you are using a debit card, the hotel may authorize your debit card for an additional amount until your stay is complete.

WHAT'S THE DIFFERENCE BETWEEN A DOUBLE OCCUPANCY ROOM AND A ROOM WITH 2 BEDS IN IT?

The types of hotel rooms and rates we offer are generally determined by the hotel. Some hotels determine rates by the size/type of room, and some hotels determine the rate by how many people are staying in the room. Double occupancy is defined as 2 people sharing a room and does not necessarily mean that 2 beds will be in the room. If you wish to have 2 beds in your room, you can make that request during the booking process.

HOW DO I MAKE A SPECIAL REQUEST? (i.e., two beds, non-smoking, high floor, etc.)

You may add your request to your reservation online. Please note, special requests are not guaranteed. The hotel will make its best effort to accommodate room type and special requests.

AM I ABLE TO GET HOTEL POINTS WHEN I BOOK THAT PROPERTY THROUGH ONPEAK?

Yes, you can earn rewards points with your preferred hotel chain when booking in the official hotel block—simply enter your rewards or frequent guest number when booking through our online system. When we transfer your reservation details to the hotel approximately 2 weeks prior to the event, your frequent guest number will be included with your information, and you will receive your points.

III. EXISTING RESERVATIONS

HOW DO I MODIFY OR CANCEL MY HOTEL RESERVATION?

Please make all hotel changes, including cancellations, online at [2026 Tandem Meetings - Modify](#). Changes can be made online through Tuesday, January 27, 2026. After January 27, 2026, you will need to contact your hotel directly.

What if I called my hotel and they have no record of my reservation?

Not to worry. Your reservation details are not transferred from onPeak's system to the hotel's system until approximately 2 weeks prior to the event. Until that time, you just need to work with onPeak to manage your hotel reservation. Please consult your confirmation for the link to log in to your reservation, the schedule for when reservations are transferred to the hotel, and the hotel's direct phone number. If you need further assistance, just contact us using the form below.

WHAT IS THE CANCELLATION POLICY?

For all reservations:

Reservations cancelled on or after Wednesday, January 7, 2026, will be subject to a **1 night's room and tax** cancellation fee. This fee will be charged at the time of cancellation and will appear on your credit card statement. Cancellations made after Tuesday, January 27, 2026, are subject to a **1 night's room and tax** cancellation fee charged by the hotel.

WHO CAN I CONTACT ABOUT MY HOTEL RESERVATION? |

Please contact the Tandem Meetings Housing Bureau at TandemHousing@onpeaksupport.com.